

Privacy Policy

Last updated: 26 June 2026

1. Introduction

Garrifix Inc, trading as OKOA Rescue ("OKOA", "we", "us", "our"), operates the website okoarescue.com (the "Website"). This Privacy Policy explains what personal data we collect from visitors and users of the Website, how we use it, who we share it with, and the rights you have over it.

We process personal data in accordance with the Kenya Data Protection Act, 2019 and the Data Protection (General) Regulations, 2021.

2. Personal data we collect

- **Contact data:** name, email address, phone number
- **Account data:** username, password, company name, role (where the Website allows account registration)
- **Communications:** messages or enquiries you send us through contact forms or email
- **Usage data:** pages visited, time spent on the Website, device type, IP address, browser type, referring website
- **Cookies and similar tracking technologies** (see Section 6)

3. How we use personal data

We use personal data to:

- Operate and maintain the Website
- Respond to enquiries and provide customer support
- Improve and personalise the Website
- Send updates or marketing communications, where you have consented
- Comply with legal and regulatory obligations
- Protect the security and integrity of the Website

4. Legal basis for processing

We rely on one or more of the following:

- Your consent (for example, marketing communications, cookies)

- Performance of a contract, where you have registered for an account or requested a service
- Legitimate interest (for example, website security, service improvement)
- Compliance with a legal obligation

5. Sharing of personal data

We may share personal data with:

- Service providers who support our operations (for example, hosting, analytics, email delivery)
- Professional advisors, such as legal or audit firms, where necessary
- Regulators or law enforcement, where required by law
- A successor entity in the event of a merger, acquisition, or restructuring

We do not sell personal data to third parties.

6. Cookies and tracking

Our Website uses cookies and similar technologies to keep the site functioning, remember preferences, and understand how visitors use the Website. You can control or disable cookies through your browser settings. Disabling cookies may affect some Website functionality.

7. Data retention

We retain personal data only for as long as necessary to fulfil the purposes described in this Policy, or as required by law, after which it is deleted or anonymised.

8. Data security

We use reasonable technical and organisational measures to protect personal data against unauthorised access, loss, or misuse. No system is completely secure, and we cannot guarantee absolute security.

9. Your rights

Under the Data Protection Act, 2019, you have the right to:

- Be informed of how your data is used
- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data, subject to legal retention requirements

- Object to or restrict certain processing
- Data portability
- Lodge a complaint with the Office of the Data Protection Commissioner (ODPC)

To exercise any of these rights, contact us at [PRIVACY EMAIL].

10. Children

The Website is not directed at children, and we do not knowingly collect personal data from children.

11. Changes to this policy

We may update this Privacy Policy from time to time. We will post the updated version on this page with a new "last updated" date.

12. Contact us

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Email: info@okoarescue.com